

## **Quality Policy**

It is the policy of Rackline Limited to satisfy the requirements of our customers in all practical means that we can. This can only be achieved by operating a comprehensive, co-ordinated management system which assures the quality of all products, processes and services offered by the company.

This system is designed to meet the requirements of ISO 9001:2015 and will be implemented across the whole company, embracing all of the activities which impact upon our customers.

The Managing Director of the company is committed to ensuring that the system satisfies all applicable requirements of the Standard and is effective in achieving defect-free products and services and satisfying customers both now and in the future.

We are committed to continually improve the management system and our products, processes and systems in place by the setting and achievement of quality objectives that are measurable and reported upon. Costs associated with these objectives will be attributed wherever possible.

This policy will be reviewed annually and will be made available to all interested parties.

Signed:

Fergus Doherty (Managing Director)

Date: 4 January 2024